

SINGAPORE

**STUDENT**  
**LEARNING SPACE**

LEARN ANYTIME, ANYWHERE, AT ANY PAGE



誠毅勤儉

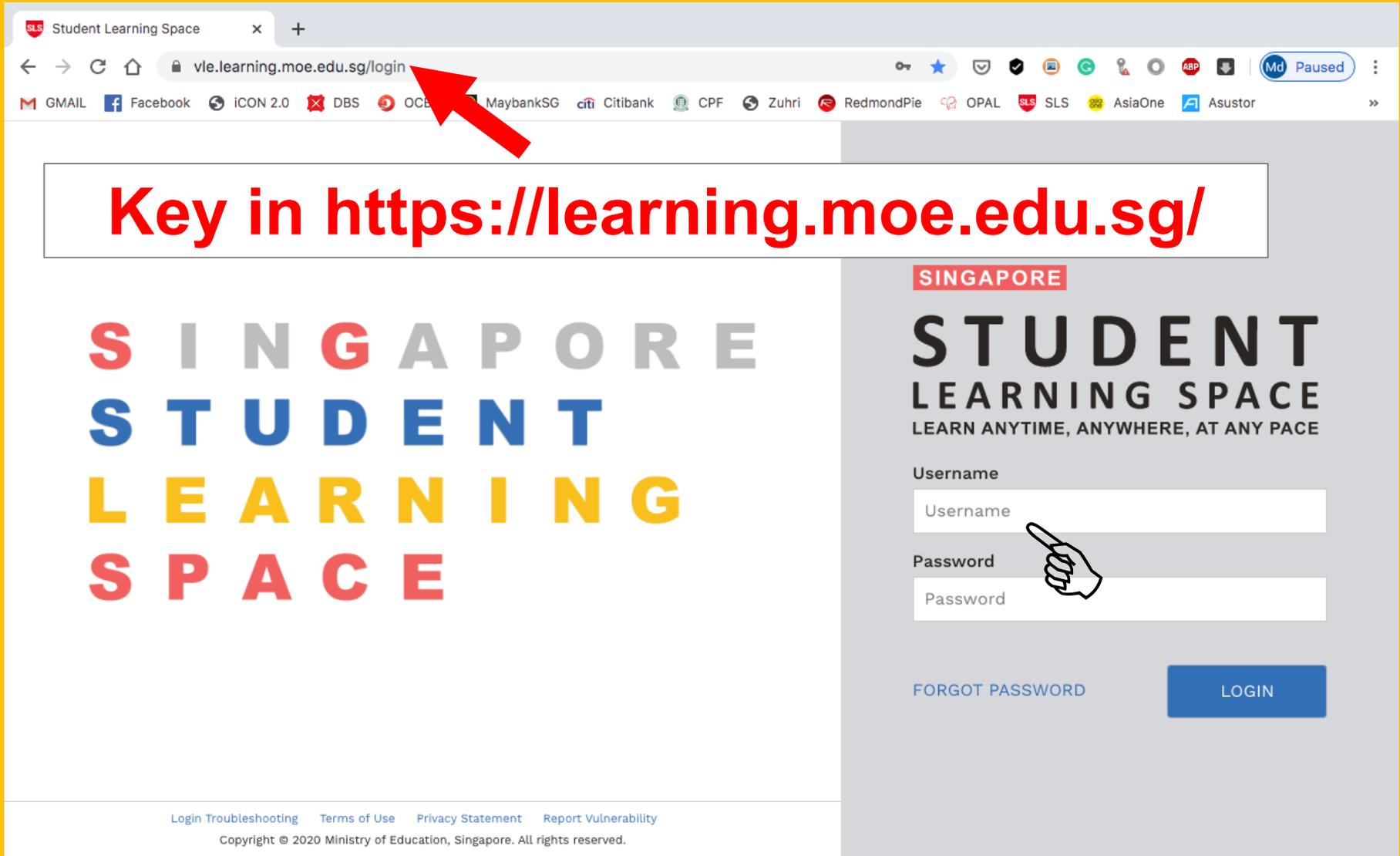
宏文學校  
HONG WEN SCHOOL

# Home-Based Learning (HBL)

# **Topics in this Presentation**

- 1. How to Log into SLS**
- 2. How to set up my 'Password Reset' email address**
- 3. What should I do if I cannot log into SLS**
- 4. What I can access on SLS**
- 5. Helplines**

# How to log into SLS



The image shows a browser window with the URL `vle.learning.moe.edu.sg/login` in the address bar. A red arrow points to the address bar. Below the browser window, a white box contains the text: **Key in `https://learning.moe.edu.sg/`**. The main content area features the SLS logo on the left and a login form on the right. The logo consists of the words 'SINGAPORE', 'STUDENT', 'LEARNING', and 'SPACE' stacked vertically in large, colorful letters. The login form includes a 'SINGAPORE' header, the SLS logo, and the tagline 'LEARN ANYTIME, ANYWHERE, AT ANY PACE'. It has two input fields: 'Username' and 'Password'. A hand icon points to the 'Password' field. Below the fields are links for 'FORGOT PASSWORD' and a blue 'LOGIN' button. At the bottom, there are links for 'Login Troubleshooting', 'Terms of Use', 'Privacy Statement', and 'Report Vulnerability', along with a copyright notice: 'Copyright © 2020 Ministry of Education, Singapore. All rights reserved.'

Student Learning Space

vle.learning.moe.edu.sg/login

Key in `https://learning.moe.edu.sg/`

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SPACE

SINGAPORE  
STUDENT  
LEARNING SPACE  
LEARN ANYTIME, ANYWHERE, AT ANY PACE

Username  
Username

Password  
Password

FORGOT PASSWORD LOGIN

[Login Troubleshooting](#) [Terms of Use](#) [Privacy Statement](#) [Report Vulnerability](#)  
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# WHAT IS YOUR USERNAME?

Your SLS username is made up of:

1. the first 5 characters of your name
2. followed by the last 5 characters of your BC/FIN number.

**NO SPACES IN YOUR USERNAME**

ADAM LOW

+

T1234567Z

ADAML4567Z

## SLS Tech Tips for Students

### Scenario #1: I forgot my password

Methods A and B are the fastest ways to reset your password!

 **Method A:** You can self-reset password using [Password Reset Link](#)



Preset "[Password Reset Email Address](#)" (under 'My Profile' page) for this to work

 **Method B:** You can self-reset password by [Answering Security Questions](#)



Preset answers to the "[Security Questions](#)"(under 'MyProfile' page) for this to work

 **Method C:** Ask your Subject Teacher to reset your password

 **Method D:** Contact the School Helpline at 62943340

# Tips to avoid getting locked out...

1. Provide your Password Reset Email
  - your own or your parent's
2. Remember the answers to your Security Questions.

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My Profile

Password [Security Questions](#) [Password Reset Email Address](#)

Current Email Address  
abc@gmail.com - Verified

New Email Address

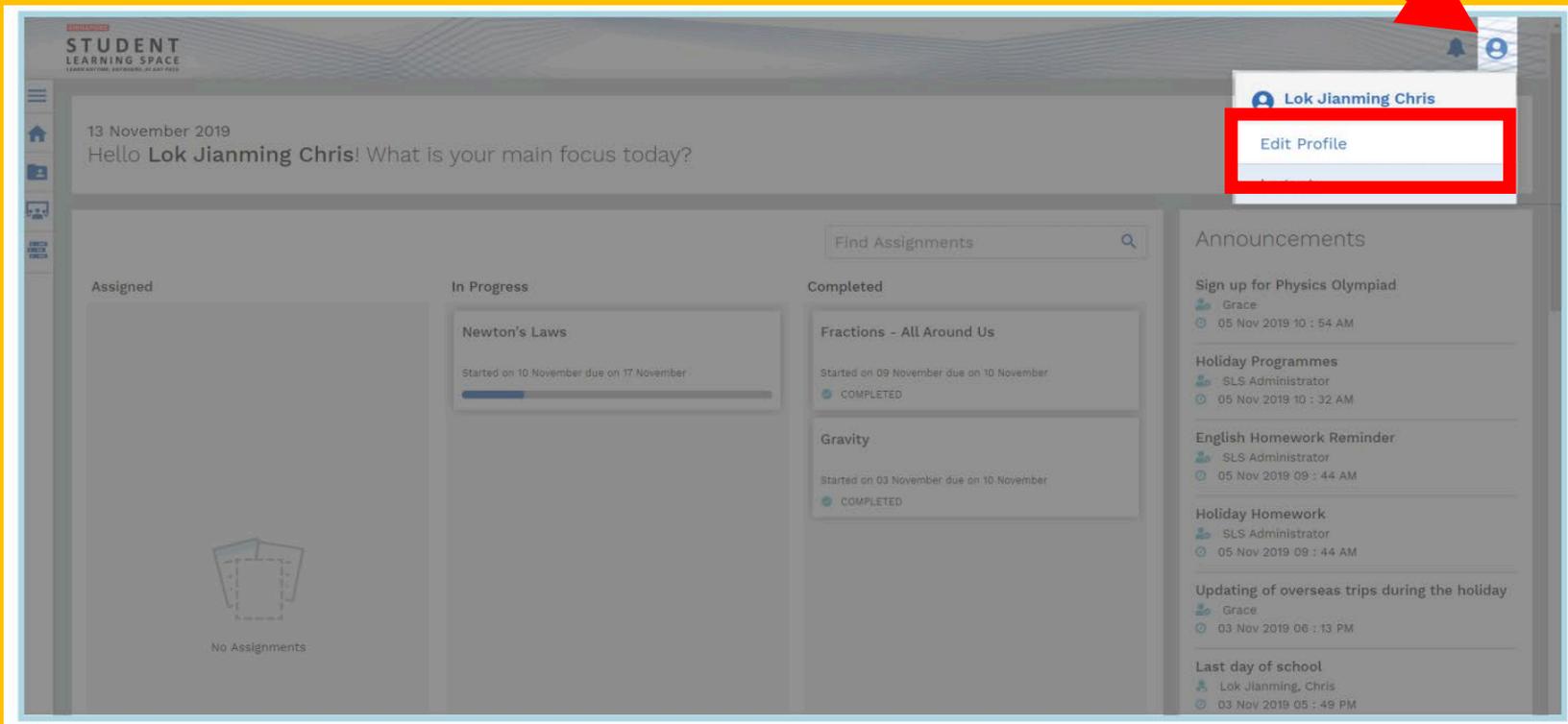
RESET SUBMIT

**Why should I enter my email address?**

If you forget your password, you can use the 'Forgot Password' button on the login page to send a password reset link to your email.

# How to set the Password Reset Email

1. After logging, on the top-right corner of your SLS page, click on this **icon**, followed by **Edit Profile**.



# How to set the Password Reset Email

2. On the **Edit Profile** page, click the **Email Address** tab.
3. In the "**Email Address**" field, enter your email address.
4. Click **Save**.
5. An email with a **verification code** will be sent to your email address.

Edit Profile

Password Security Questions **Email Address**

Set an email address for password-related matters.

Email Address

leonard\_cooper@email.com

**SAVE**

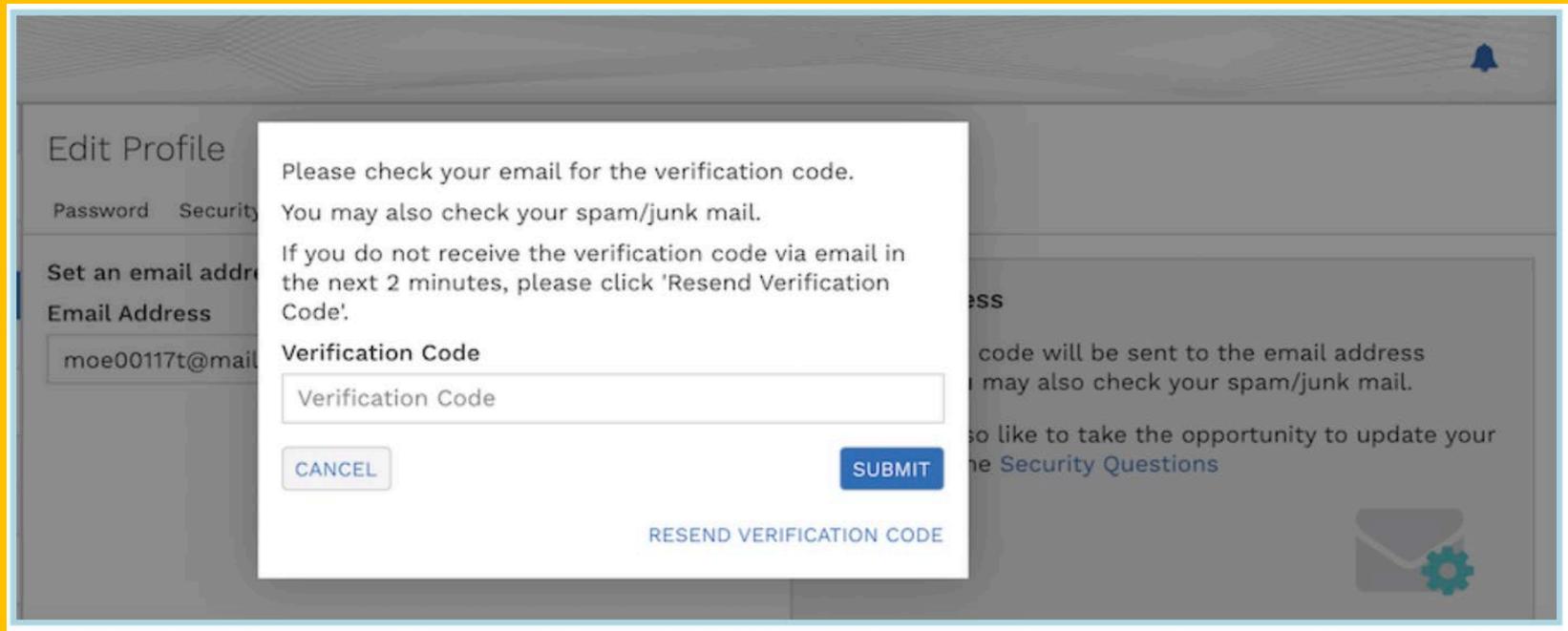
Email Address

A verification code will be sent to the email address provided. You may also check your spam/junk mail.

You might also like to take the opportunity to update your answers to the [Security Questions](#)

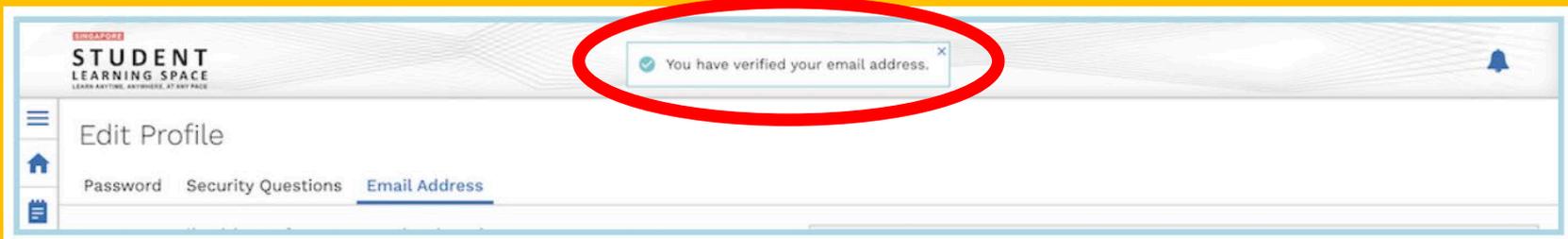
# How to set the Password Reset Email

6. Enter the verification code into the pop up box.



# How to set the Password Reset Email

7. Once verification is successful, a message will appear at the header.
8. The verified email address will also be displayed in the 'Email Address' field in subsequent log-ins.



## IMPORTANT NOTE:

You **must verify** the email address before you can use it to reset your password.

# To make sure that you do not forget your SLS username & password...

Record the details in your **Pupil's Handbook & Diary** on **page 37**.

Should you require further assistance, you can also call the SLS Helpdesk.

MY STUDENTS LEARNING SPACE (SLS)

**Username**  
The first 5 letters of your name + Last 4 digits of BC no. + Letter  
For e.g.:

AMY TAN EE SIN (BC no.: T1234567Z)  
Username: AMYTA4567Z

My username \_\_\_\_\_

**Password**  
8 characters or more using a combination of letters and numbers.

My password \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Password Reset Email**  
You should set a password reset email address in your profile. This will allow you to reset your password through a password reset link.

**SLS Helpdesk**  
Tel: (65) 6702 6513  
Email: [helpdesk@sls.ufinity.com](mailto:helpdesk@sls.ufinity.com)

**SLS User Guide**  
<https://mo.learning.moe.edu.s/UserGuide/V1e/index.html>



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# When you can't log in into SLS...

ADAM LOW

+

T1234567Z

## FORGOT YOUR USERNAME?

A student's SLS username comprises the first 5 characters of his/her name, followed by the last 5 characters of his/her FIN/BC ID.  
(e.g. ADAML4567Z)

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LEARN ANYTIME, ANYWHERE, AT ANY PACE

Username  
Username

Password  
Password

FORGOT PASSWORD LOGIN

## FORGOT PASSWORD?

- 1 Use email to reset (set up the verification email first)
- 2 Answer security questions
- 3 Ask your teacher to reset
- 4 Contact the school helpline
- 5 Call/email SLS helpdesk

Username  
Username

Password  
Password

FORGOT PASSWORD LOGIN

Your account has been locked for the following reasons due to repeated attempts to log in with an incorrect username/password.

To unlock your account, you may:

1. Contact your teachers for assistance. Your teacher will refer the case to the school's SLS Administrator to unlock your account, or
2. Contact SLS Helpdesk (provided you have completed account setup)

## ACCOUNT LOCKED?

- 1 Contact the school helpline
- 2 Call/email the helpdesk\*

School Helpline: **6294 3340**

SLS Helpdesk:  6702 6513  
(Mon-Fri: 9am-9pm, Sat: 9am-3pm)

 [helpdesk@sls.ufinity.com](mailto:helpdesk@sls.ufinity.com)



[go.gov.sg/loginissues](https://go.gov.sg/loginissues)

# What can I try in SLS?

## Assignments & Self-study Lessons

Assignments and Self-study lesson packages are created by your teachers and usually have a due date.

They are sorted according to your Class and Groups.

## MOE Library

MOE Library contains resources from every level and every subject.

You can learn anytime, anywhere, at your own pace.

# Assignments & Self-study lessons

The screenshot shows a web browser window with the URL [vle.learning.moe.edu.sg/resourcelibrary](http://vle.learning.moe.edu.sg/resourcelibrary). The browser's address bar and tabs are visible at the top. The website's navigation menu is open on the left side, listing 'Home', 'My Learning', 'Classes/Groups', and 'MOE Library'. Under 'My Learning', the sub-menu items 'Assignments' and 'Self-study' are highlighted with a red circle. The main content area of the website features a search bar labeled 'Search MOE Library' and a row of subject-specific resource cards: 'PRI 3 PHYSICAL EDUCATION', 'PRI 3 & 4 MUSIC', 'PRI 3 & 4 SCIENCE', 'PRI 3 ART', 'PRI 3 ENGLISH LANGUAGE', 'PRI 3 MATHEMATICS (2013)', and 'PRI 3 SOCIAL STUDIES'. Below this row, there is a section for 'E LANGUAGE (2015)' with a 'View more' link. The Windows taskbar is visible at the bottom of the screen.

## MOE Library

Experience the joy of learning with lessons specially created for learning



MOE Library

My Subjects Followed Subjects All Subjects



### PRI 3 HIGHER CHINESE LANGUAGE (2015)

View more



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# For more information on how to use SLS

**SLS User Guide (login required)**

<https://mo.learning.moe.edu.sg/UserGuide/Vle/index.html>